

24 Hour Telephone Booking

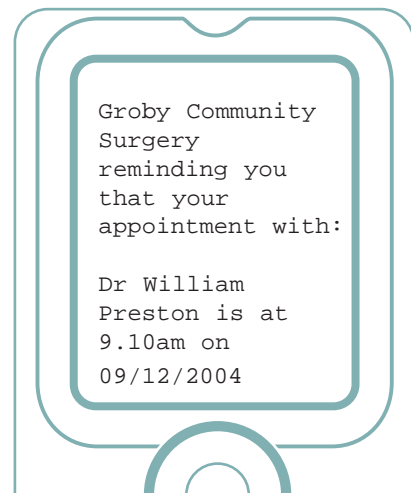
Patient Partner allows patients to access the appointments booking system on a 24 hour a day basis, freeing up administration time by reducing the number of patients calling the practice at peak periods.

Features

- Allows patients to book, re-arrange and cancel appointments
- Fully integrated with the Vision appointments module
- Option to send patients text message confirmations and reminders of appointments
- Relieves the pressure on reception staff at peak times
- Provides 24 hour access to appointment bookings for your patients
- Easy to implement for the practice

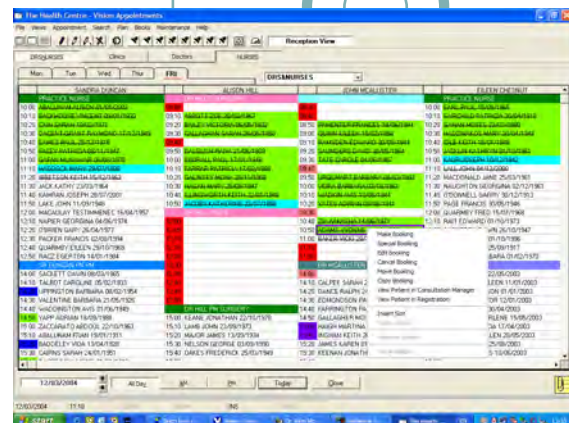
Benefits to the Practice

- Reduce the number of calls to the practice at peak times
- Reducing DNAs by making it easier for patients to rearrange or cancel appointments
- Provides a 'live' reception area that works continuously 365 days a year



Benefits to the Patient

- Flexibility to make, re-arrange or cancel an appointment at any time of day
- Provides timely reminders of appointments through text messaging



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